

Dr. Heather Swallow, N.D. 2 Lower Ragsdale Drive, Suite 270 Monterey, CA 93940 p 831.648.1870 | f 831.648.1872

## **New Patient Intake Form**

| Date:                                    |             |         |          |          |      |
|--|-------------|---------|----------|----------|------|
| First name:                              | Last na     | ame:    |          |          |      |
| If under 18 years old, parent/guardian r | name:       |         |          |          |      |
| Date of Birth:                           | Age:        |         | Sex at b | oirth: M | _ F  |
| Address:                                 |             |         |          |          |      |
| City:                                    |             | State:  |          | ZIP:     |      |
| Primary Phone:                           |             | ſ       | Mobile   | _ Home _ | Work |
| May we leave a message at this numbe     | er? Yes     | No_     |          |          |      |
| Secondary Phone:                         |             |         | Mobile   | _ Home_  | Work |
| May we leave a message at this numbe     | er? Yes_    | No_     |          |          |      |
| Email:                                   |             |         |          |          |      |
| Emergency contact name:                  |             |         |          |          |      |
| Relationship:                            | F           | hone: _ |          |          |      |
| How did you hear about Wellspring Nat    | tural Healt | :h?     |          |          |      |

Relationship Status:

| Single Partr                                  | ner Married                     | Separated        | Divorced       | Widowed             |
|---|---------------------------------|------------------|----------------|---------------------|
| How many children d                           | o you have?                     |                  |                |                     |
| Age(s):                                       |                                 |                  |                |                     |
| Employer:                                     |                                 |                  | Phone:         |                     |
| Occupation:                                   |                                 |                  |                |                     |
| Primary Physician: _                          |                                 |                  |                |                     |
| Please list your most emotional):             | important health co             | oncerns (these   | can be physica | al, mental or       |
| 1   |                                 |                  |                |                     |
| 2   |                                 |                  |                |                     |
| 3   |                                 |                  |                |                     |
| Please list your short                        |                                 |                  |                |                     |
| 1   |                                 |                  |                |                     |
| 2   |                                 |                  |                |                     |
| 3   |                                 |                  |                |                     |
| Please rate the amous scale of 1 to 5, with 1 | int of stress you ex            | perience in the  | following area | s of your life on a |
| Work Life                                     | Family Life                     | Social Life      | e Finan        | cial                |
| How do you rate you                           | <sup>-</sup> overall health? Ex | cellent Go       | od Fair        | Poor                |
| How do you rate you                           | r overall mental hea            | alth? Excellent_ | Good           | Fair Poor           |

Please list the most significant stressful events of your life (from birth to now):

| 1. |  |
|----|--|
|    |  |
| 2. |  |
|    |  |
| 3  |  |

What behaviors/lifestyle choices do you currently engage in that support your health?

What choices do you make that do **NOT** support your health and well-being?

What do you think needs to change in order for you to heal?

What do you love to do and how often do you do it?

What is your present level of commitment to address/change your current lifestyle?

| Not So Much | Very Committed |
|-------------|----------------|
|             |                |

1 2 3 4 5

Are you allergic to any medications or other substances? Yes\_\_\_\_ No\_\_\_\_

If yes, please list: \_\_\_\_\_

Please list all of your current medications and supplements with dosage:

Prescriptions:

Have you ever been on oral steroids? If so, when and for how long?

Have you ever taken antibiotics more than once per year? If so, please explain:

Any known environmental toxicity (i.e., lead, mercury fillings, mold)?

| Do any of these illnesses run in your family?                     |
|---|
| Addiction Allergies Alzheimer's Anemia Arthritis Asthma           |
| Auto-Immune Cancer Crohn's/Ulcerative Colitis Dementia            |
| Depression Diabetes Epilepsy Gout Heart Disease Hepatitis         |
| High Blood Pressure High Cholesterol Kidney Disease Liver Disease |
| Mental Illness Obesity Parkinson's Thyroid Disorders Tuberculosis |
| Urinary Disorder  |
| Other (please explain):   |
| Nutrition – Please list what a typical meal consists of:          |
| Breakfast:  |
| Lunch:  |
| Dinner:   |
| Snacks:   |
| Dessert:  |
| Beverages – Please list how many cups/ounces per day you drink:   |
| Coffee Tea Soda Water Alcohol Juice                               |
| Other drinks  |
| Do you ever eat fast-food? If so, how many times per week?        |
| How often do you eat frozen/pre-packaged foods?                   |
| Have you ever had an eating disorder?                             |
| Do you have a positive relationship with food?                    |

| Exercise – Type   | e:                         |                        |                      | · · · · · · · · · · · · · · · · · · · |
|-------------------|----------------------------|------------------------|----------------------|---------------------------------------|
| Times per week    |                            | Duration of wo         | orkout:              |                                       |
| Do you break a    | sweat?                     | Do you enjoy you       | r activities?        |                                       |
| Women's Healt     | <b>h</b> – Date of last me | enstrual period:       |                      |                                       |
| Are you trying to | conceive? Yes              | _ No                   |                      |                                       |
| PMS/Menopaus      | al symptoms:               |                        |                      |                                       |
| Last Pap:         | Any                        | abnormals?             |                      | -                                     |
| Last Mammogra     | phy:                       | Any abnorm             | als?                 |                                       |
| Men's Health –    | Have you ever had          | d a prostate exam?     | Yes No               |                                       |
| If so, when?      |                            |                        |                      |                                       |
| Any current issu  | es with Erectile Dy        | sfunction (ED)? Ye     | es No                |                                       |
| Have morning e    | rections diminished        | d or disappeared?      | Yes No               |                                       |
| Any changes in    | urination (dribbling       | , difficulty voiding b | bladder, etc.)? Yes_ | No                                    |
| Sexual Health -   |                            |                        |                      |                                       |
| Are you currentl  | y sexually active?         | Yes No                 |                      |                                       |
| Type of contrace  | eption used:               |                        |                      |                                       |
| STD History:      |                            |                        |                      |                                       |
| Please rate you   | r sex drive on a sca       | ale of 1 to 5:         |                      |                                       |
| Non-Existent      |                            |                        |                      | Overactive                            |
| 1                 | 2                          | 3                      | 4                    | 5                                     |



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## **Office Policies and Procedures**

Please initial each section below.

\_\_\_\_\_ New Patient Scheduling Policy: Completed intake forms must be returned to us at least 72 hours before your first appointment. If the office does not receive the forms on time, your appointment will be automatically cancelled and we will require the documents prior to rescheduling.

**Cancellation Policy**: We have a 24-hour cancellation policy. This allows us to fill that time slot with patients from our waiting list and honor the doctor's time as well. You will be charged in full for any appointment that is missed or cancelled without 24-hour notification. Please make sure you call the office if you need to cancel or reschedule. We are unable to accept cancellations via email.

**Email Policy**: You can email the staff at wnh.staff@gmail.com with questions regarding your protocol or side effects. Please allow 72 hours for a response. If there is an urgent issue, please call the office during normal business hours and your call will be returned within 24 hours. If you have a question outside of your protocol and want the doctor's advice, there will be a \$35 charge for the time spent returning your email.

**Prescription Policy**: In order to follow our commitment to exceptional and safe patient care, our policy regarding any prescription medications (including Nature-Throid) is as follows:

1. You must have an appointment every 6 months to follow up on your current prescription and in order to keep it active.

2. The appointment may require lab tests to evaluate your hormone levels and monitor your overall well-being.

Please contact your pharmacy at least <u>one week</u> prior to needing a refill on any prescriptions.

<u>Medicare Patients</u>: Please understand that we are not a licensed Medicare provider and Naturopathic doctors are typically restricted from ordering lab work for patients covered by Medicare if you do not have a secondary insurance. It is your responsibility to notify the office if you have crossed over to Medicare. In the event our office receives a bill from the lab regarding your blood work, please understand that you will be held financially responsible. We have cash based labs we work with or you can ask your primary doctor to run labs so they will be covered.

**Labs**: In an ongoing effort to ensure that you stay on track on your journey to health we request that you complete your blood draw **2 weeks before** your scheduled follow up visit. This gives the doctors plenty of time to receive your results, analyze them and compile your treatment plan. If labs are not done in a timely manner and results in a missed/cancelled appointment within the 24-hour cancellation window, patient will be responsible for the full cost of the appointment.

\_\_\_\_\_ I hereby acknowledge by this statement that I have been fully informed that some, if not all, of the medical services including appointments, lab work and supplements provided by Wellspring Natural Health may be deemed noncovered, unreasonable or unnecessary by Medicare or other medical insurance companies. I understand that it is my responsibility to contact my insurance provider to determine what services will be covered and that I am fully responsible for all costs associated with the above.

| Print Name:        |       |
|--------------------|-------|
| Patient Signature: | Date: |
| Legal Guardian:    | Date: |



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## **Financial Agreement**

I understand that payment in full is due at the time of service. I also understand that Wellspring Natural Health has a 24-hour cancellation policy and failure to comply will result in an automatic charge to my account for the full amount of the missed appointment.

I agree to keep an active debit/credit card on file and understand that this card will be charged in the event that I do not show up for an appointment or comply with the 24-hour cancellation policy.

| Card:   |           |
|---|-----------|
| Expiration: CVV:                                | Zip Code: |
| Print Name:                                     |           |
| Card Holder Signature:                          | Date:     |
| Patient Name (if different than card holder): _ |           |